



Studio Policies

We look forward to helping each client reach their own personal goals. In order to best serve you, we have established the following policies:

- All classes and sessions are 55 minutes in length.
- We require a **24-hour** cancellation notice for privates, duets, and trio sessions.
- Late cancels or no shows for privates will be charged \$40 to the credit card on file. For late cancels or no shows for duets and trios, one session will be deducted from the account/ charged. **Sorry, there are no exceptions.**
- There will be a \$25 fee for all returned checks.
- All sales are final. Classes and sessions are non-refundable.
- **All clients must have a valid credit card on file.**

4-WEEK SERIES POLICIES FOR GROUP CLASSES

- Spaces are only guaranteed in classes if you have purchased the 4-week series for that class.
- There are no make-ups for classes. If you are unable to attend a class in a series, you forfeit that class.
- **After your 4-week series expires, your account will automatically renew for the next series. To cancel auto renew, you must give us at least a 4-day cancellation notice by email prior to the last day/date of your series.**

I understand the above and agree to abide by all studio policies.

_____ Date

_____ Client Signature

_____ Client Name (please print)

How did you hear about us?

Website

Austin Fit Magazine

Facebook

Referral

If so, who: _____

Yelp, CitySearch

Other: _____

